

CHRISTINE W. HARTMANN, Ph.D.
CURRICULUM VITAE
SEPTEMBER 2023

[FACULTY WEBPAGE](#)
[VA WEBPAGE](#)
[NCBI BIBLIOGRAPHY](#)
[PUBLIC-FACING SCIENCE](#)

ADDRESSES: Center for Healthcare Organization and Implementation Research
(CHOIR)
ENR Memorial Veterans Hospital (152), Bedford, MA 01730
(781) 687-2738
christine.hartmann@va.gov

University of Massachusetts Lowell
Department of Public Health, Zuckerberg College of Health Sciences
61 Wilder St., O'Leary 540, Lowell, MA 01854
christine_hartmann@uml.edu

ACADEMIC TRAINING

May 2004 Doctor of Philosophy (Social Work and Social Research)
Bryn Mawr College, Bryn Mawr, PA
The Graduate School of Social Work and Social Research

May 1998 Master of Social Service
Bryn Mawr College, Bryn Mawr, PA
The Graduate School of Social Work and Social Research

May 1987 Bachelor of Arts, *cum laude* (German Literature)
Mount Holyoke College, South Hadley, MA

ADDITIONAL TRAINING

July 2019 *RAND Summer Institute: Mini-Medical School for Social Scientists and Demography, Economics, Psychology, and Epidemiology of Aging.* Santa Monica, CA. 4 days.

July 2014 *Training Institute for Dissemination and Implementation Research in Health.* National Institutes of Health- & Department of Veterans Affairs-sponsored. Boston, MA. 5 days.

Sept 2011 *Enhancing Implementation Science in VA, Mid-level/Advanced Program.* Department of Vet5.5(.e)] TJ62[2.2(d)] 6413-3(e)] TJ[3.6(d.)] TJ[14J[0.9.5(y)] T(d() T.

Department of Health Policy and Management
School of Public Health
Boston University
Boston, MA

2004 – 2006
Assistant Professor
Department of Health Policy
Jefferson Medical College, Thomas Jefferson University
Philadelphia, PA

2004 – 2006
Lecturer
Bryn Mawr Graduate School of Social Work and Social Research
Bryn Mawr, PA

2002 – 2004
Instructor
Bryn Mawr Graduat

(multiple PI with Snow)
Enhancing Sleep Quality for Nursing Home Residents with Dementia:
Pragmatic Trial of an Evidence -Based Frontline Huddling Program ,
\$6,047,088
08/22 – 07/26 VA HSR&D I01HX003420 [IIR 21 -014]
Pragmatic trial to increase quality of care in State Veterans Homes:
Improving safety using an evidence -based, frontline staff huddling
practice
\$1,600,000
01/22 – 09/22 VA HSR&D FOP 22-113din

02/13 - 01/14 \$869,000
VA HSR&D QUERI

2006 – 2007 Improving safety culture and outcomes of VA hospit
NHLBI [R01HL083432; Sciamanna, P

als

2010, 2012 Member, Post -doc Fellowsh

46. **Hartmann CW**, Snow AL, Allen RS, Parmelee P, Palmer JA, Berlowitz D. A Conceptual Model for Culture Change Evaluation in Nursing Homes. *Geriatric Nursing*. 2013;34(5):388-94. doi: [10.1016/j.gerinurse.2013.05.008](https://doi.org/10.1016/j.gerinurse.2013.05.008)

61. Gagne JJ, Breitbart RE, Maio V, Horn DL

- among frontline staff in clinical settings: A scoping review. American Nurses Credentialing Center (ANCC) Research Symposium at the ANCC National Magnet Conference, Orlando, FL.
16. October 2019: Quality and safety grand rounds. **Hartmann CW**. Huddles, patient safety, and plastic bags: Journey of a learning health system. Brigham and Women's Hospital, Boston, MA.
 17. September 2019: Invited webinar. Snow AL and Hartmann CW. Watch-list huddling: A high-engagement proactive quality practice for Hot topics: Culture change in action webinars. Pioneer Network national webinar.
 18. September 2019: Invited lecture. **Hartmann CW**. Making a difference through implementation science: The story of a national program. University of Washington Department of Health Services, Seattle, WA.
 19. July 2019: Invited lecture and series of faculty meetings. **Hartmann CW**. Changing organizational culture in care homes—improving Veterans' care in the USA. Northumbria University, Newcastle, England, UK.
 20. May 2019: Invited lecture. **Hartmann CW**. Invited lecture. To boldly go* where no one has gone before (*with the LOCK quality improvement framework). Providence VA Medical Center, Providence, RI.
 21. May 2018: Grand rounds. **Hartmann CW**. How to facilitate change: Why a strengths-based approach works. Bedford VA Medical Center, Bedford, MA.
 22. May 2017: Invited lecture. **Hartmann CW**. Quality improvement and research: how to build on existing strengths. Brown University Health Services Research Speaker Seminar Series, Department of Health Services, Policy and Practice, School of Public Health, Brown University, Providence, RI.
 23. August 2016: Invited 3.5-hour workshop. **Hartmann CW**, Snow AL. We're All in This Together: Multiple Stakeholder Insights on Integrating Quality Improvement in a Large System. Pioneer Network National Conference. New Orleans, LA.
 24. August 2015: Invited 6.5-hour workshop. **Hartmann CW**, Snow AL. Discover and spread the bright spots: Using structured observational measurement tools for improving relationship and engagement. Pioneer Network National Conference. Chicago, IL.
 25. 2013: Hartmann CW. Invited talk. How to improve your writing (2 hours). Northeastern University, Department of Psychology. Boston, MA.
 26. October 2012: Grand rounds. **Hartmann CW**. Is this a home, or is this a hospital? Cultural transformation in CLCs. Bedford VA Medical Center, Bedford, MA.
 27. August 2012: Invited workshop. Zimmerman S, Saliba D, Cohen L, Miller S, **Hartmann CW**, Sloane P, Elliot A, Bowers B, Snow AL, Roberts T. What we're learning about culture change. Pioneer Network National Conference. Jacksonville, FL.
 28. August 2011: Invited workshop. **Hartmann CW**, Snow AL. Measuring progress in cultural transformation. Pioneer Network National Conference. Saint Charles, MO.

EDITORIAL BOARD MEMBERSHIP
JAMDA

AD HOC JOURNAL PEER REVIEWS
Aging and Mental Health
BMC Geriatrics
BMC Health Services Research
BMC Nursing
BMJ Open
Dementia
Geriatric Nursing

The Gerontologist
Health Affairs
Health Services Research
Health Care Management Review
Journal of the American Geriatrics Society
Journal of General Internal Medicine
Journal of Medical Ethics
Medical Care Research and Review
Social Science and Medicine

Abstracts (DENOTES 1ST AUTHOR MENTEE)**

- Davila H, Mills W, Clark V, **Hartmann CW**, Sullivan J, Mohr D, Berlowitz D, Baughman A, Pimentel C. Quality improvement activities in VA community living centers increased following public reporting of performance information. Gerontological Society of America Annual Meeting. November 2022
- Davila H, Mills W, Clark V, **Hartmann CW**, Sullivan J, Mohr D, Berlowitz D, Baughman A, Pimentel C. Quality improvement activities in VA community living centers increased following public reporting of performance information. AcademyHealth Annual Research Meeting, June 2022.
- Snow AL, Clark V, Zhao S, Engle R, Ott C, Nash., Minor L, & Hartmann CW. Whole team whole person high-involvement quality improvement training for VA Community Living Center (CLC) leaders. Gerontological Society of America Annual Meeting. November 2021.
- **Hartmann CW**, Engle RE, Pimentel CB, Mills WL, Clark VA, Keleher VC, Nash P, Ott C, Roland T, Sloup S, Frank B, Brady C, Snow AL. Using virtual methods for external implementation facilitation to successfully engage diverse stakeholders in dissemination and implementation. Conference on the Science of Dissemination and Implementation in Health, December 2021.
- Loup JR, Smith K, Wehry S, Sloup S, Keleher J, Nash P, Hartmann CW, & Snow AL. Distress Behavior Conversations: Supporting Whole Person Whole Team Responses in VA Community Living Centers. Gerontological Society of America Annual Meeting. November 2021.
- Davila H, Mills W, Clark V, **Hartmann CW**, Sullivan J, Mohr D, Berlowitz D, Baughman A, Pimentel C. Quality improvement activities in VA community living centers increased following public reporting of performance information. Gerontological Society of America Annual Meeting. November 2021.
- Davila H, Mills W, Clark V, **Hartmann CW**, Sullivan J, Mohr D, Berlowitz D, Baughman A, Pimentel C. Quality improvement activities in VA community living centers increased following public reporting of performance information. AcademyHealth Annual Research Meeting. June 2021.
- **Hartmann CW**, Dollar KA, Bartels S. Panel on "Virtual Implementation Facilitation: Strategies for Successful Application" at Conference on the Science of Dissemination and Implementation in Health, December 2020. This was [highlighted](#) in AcademyHealth's Implementation Science Blog Series in 2021.
- Quach ED**, Kazis LE, Zhao S, Ni P, Clark VA, McDannold SE, **Hartmann CW**. Safety Climate Associated With Adverse Events In Nursing Homes: A National VA Study. AcademyHealth Annual Research Meeting. June 2020.
- Quach E**, Kazis L, Zhao S, McDannold S, Clark V, **Hartmann CW**. Safety Climate in Nursing Homes: Are Senior Managers in Agreement with Direct Care Staff? Gerontological Society of America Annual Scientific Meeting, November 2019.

- **Hartmann CW**, Quach E, Zhao S, Clark V, McDannold S, Ni P, Kazis L. Organizational Readiness to Change and Nursing Home Safety: Results from a National Survey. Gerontological Society of America Annual Scientific Meeting, November 2019.
- **Hartmann CW**, Quach E, Zhao S, Clark V, McDannold S, Ni P, Kazis L. Organizational Readiness to Change As a Potential Leverage Point for Improving Safety Climate: Results from a National Nursing Home Survey. AcademyHealth Annual Research Meeting. June 2019.
- Pimentel CB**, **Hartmann CW**, Okyere D, Carnes SL, Loup JR, Vallejo-Luces TM, Sloup SN, Snow AL. Towards understanding the use of huddles among frontline staff in clinical settings: A scoping review. AcademyHealth Annual Research Meeting. June 2019.
- Pimentel CB**, Snow AL, Zhao S, **Hartmann CW**. Relationship between strengths-based quality improvement and staff psychological safety, engagement, and satisfaction in nursing homes. AcademyHealth Annual Research Meeting. June 2019.
- Bolton RE, Houston A, Clark V, Nash P, **Hartmann CW**, Snow AL. Achieving resident-centered care through teamwork in high performing VA nursing homes. AcademyHealth Annual Research Meeting. June 2019.
- Engle R, Gillespie C, Clark V, McDannold S, **Hartmann CW**. Striving for Improved Resident Safety: A Snapshot of VA Community Living Centers. AcademyHealth Annual Research Meeting.

Measurement Needs. Gero

- **Hartmann CW**, Palmer JA, Berlowitz D. Resident safety climate in Community Living Centers: A new survey and implementation toolkit. VA HSR&D National Meeting. February 2011.
- **Hartmann CW**, Palmer JA, Berlowitz D. Development of a New Resident Safety Climate Survey for VA Community Living Centers (Nursing Homes). Gerontological Society of America Annual Scientific Meeting, November 2010.
- Hoff T, **Hartmann CW**, Wroe P, Dutta-Linn M, Soerensen C, and Lee G. Exploring Hospital Implementation of the CMS Policy of Nonpayment for Preventable Complications. *AcademyHo1C/Artifact* ~~Type~~ /PageBDC[2.8(N)] 4(t)] TJ[-2.5(a)]S] TJ5.2(A)] TJ[-6.6(

- Borzecki AM, Chew PW, Loveland SA, Loya PA, **Hartmann CW**, Rosen AK. Inpatient Quality Indicators: Comparison of Facility-Level Rates Across the VA. VA HSR&D National Meeting, February 2008.
- Roehl B, Talati A, Maio V, **Hartmann CW**, Arenson C, Diamond J. Why are Potentially Inappropriate Medications Prescribed for Elderly Patients? 39th Society of Teachers of Family Medicine Annual Spring Conference. April 2006.
- Talati A, Roehl B, Maio V, **Hartmann CW**, Arenson C, Diamond J. Appropriate Medication Prescribing for the Elderly: Physician Confidence and Knowledge. 11th Annual Meeting of the International Society Pharmacoeconomics and Outcomes Research. May 2006.
- **Hartmann CW**, Sciamanna CN, Mui S, Blanch DC. Qualitative analysis of patient experiences with asthma care website. 2006 Qualitative Health Research Conference. April 2006.
- Patel N, Goldfarb N, **Hartmann CW**, Maio V, Horn DL, Pizzi L. Impact of complicated skin and soft tissue infections on inpatient costs for an academic medical